



LongPlus Camera

Quick Start Guide

Please read the Quick Start Guide carefully before using the product and keep it.

Related tools and documents of product, please download from www.herospeed.net

Statement

- This manual is applicable to LongPlus series products.
- This manual may contain information that is technically inaccurate, inconsistent in the product's function and operation, or in a typographical error. Our company will update the context in the manual according to the enhancement of product features. Updated content will be added in the new version of this manual without further notice.
- If there is manual description of the product does not match with the physical, in order to prevail in kind.

Safety Precautions

1. Please modify the default password of the user in time after the device is installed to avoid being stolen.
2. Please don't place or install the device in direct sunlight or near heat-generating equipment.
3. Please don't install the device in humid, dusty or sooty place.
4. Please keep the device level installation or installed in a stable place, pay attention to prevent the product from falling.
5. Please don't drip or spill liquids on the device, and ensure that the device can't be placed article filled with liquid to prevent liquid from flowing into the device.
6. Please install the device in a well-ventilated place, don't block the vent of the device.

7. Only use the device within the range of rated input/output.
8. Please don't disassemble the device at will.
9. Please transport, use and store the device within the range of allowable humidity and temperature.

Disclaimer

The following clauses of exemption or limitation of liability, please pay special attention to them:

1. Our company won't take any responsibility for the personal injury or loss of property of you or any third party if the service of the product is terminated due to the following reasons; It is not properly installed or used strictly according to the requirements; For the protection of national or public interests; Force Majeure; Your own or a third party reason(including but not limited to the use of third party products, software or components and so on).
2. Our company has never given any express or implied warranty that the product is suitable for a particular purpose or use. The product can't be used in medical/safety equipment or other applications where there is breakdown of the product that could result in life-threatening or personal injury, as well as the use of hazardous or non-humanitarian, such as weapons of mass destruction, biological and chemical weapons, nuclear explosions or the use of any unsafe nuclear energy. Any loss or liability due to the above use will be at your own risk.

3. This product can detect the illegal invasion occurred in a specific area under proper installation and use, but can't avoid the accident happened, personal injury or property loss caused by it. In your daily life, you should be vigilant and strengthen your safety awareness.

4. Our company is not responsible for any indirect, incidental, special or punitive damages, claims, property loss or any data or documents. Within the maximum range of permitted by law, the liability of pay compensation of our company doesn't exceed the amount you paid for the purchase of this product.

1 APP Download & Installation





















Process: Register→Login→Add Device→Service Application














Use the following methods to download and install to phones.

- (1) Go to App Store or Google play, and search for "LongPlus" to download and install.
- (2) Scan the QR code below to download and install.



Function description of APP button

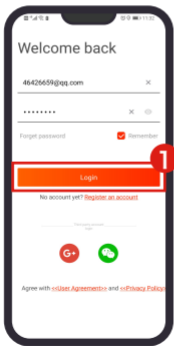
	Home		Message
	Cloud Service		Personal center
	Snapshot		Video
	Speaker		Switch Bitstream
	Full Screen		Playback
	Gallery		Voice Call
	Share		Settings
	Tour Inspection		Reset
	Zoom		PTZ Control
	Preset		Human Tracking

	Alarm		Sleep Mode
	Toggle Light		Voice Prompt
	Screen Flip		Disconnect
	Video		Human Detection Video
	Fall Detection Video		Motion Detection Video
	Playback Speed		Refresh
	Playback Timeline		

2 Add Device

Step 1: Open the "LongPlus" APP on the mobile phone desktop, enter the login interface, enter the account number and password, and click "Login" (You can also log in via Google or WeChat. New users must register first.).

Step 2: Click "Add Device" or " + " .



Step 3: Power up the device, press and hold the reset button, after hearing the voice prompt "Reset successful, waiting for connection", click "Check box → Next".

Step 4: Select WIFI, enter the corresponding password, and click "Next".



Step 5: Align the QR code displayed on the mobile phone with the camera lens at a distance of about 15 cm. After hearing "WIFI connecting, please wait", click "Check box → Next".

Step 6: When prompted that the device is successfully connected to the network, click "Next". Select the group and click "Complete".

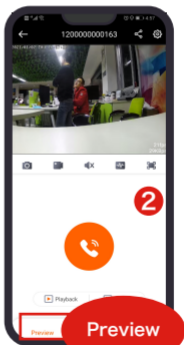
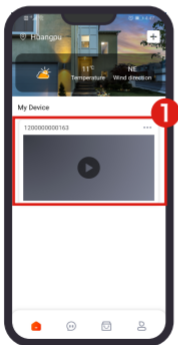


3 Preview real-time video of device

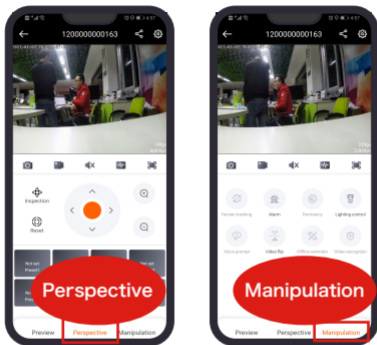
The preview steps are as follows:

Step 1: On the home page of the APP, select Group → Device to enter the live preview interface.

Step 2: Preview the real-time video of the device.



[Preview] Used to enter the playback interface and gallery, and make voice calls with the device.



[Perspective] It is used to perform operations such as device PTZ direction control, cruise setting, and zoom in/out video.


[Manipulation] It is used to configure equipment alarm, switch lights, video flip and other functions.

4 Voice Call

The specific steps are as follows:

Step 1: On the home page of the APP, select Group → Device to enter the live preview interface.

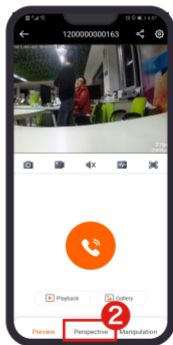
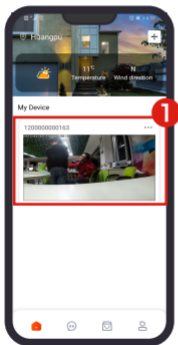
Step 2: Click "  " to enter the call state.

Step 3: Make a voice call with the device and click "  " to end the call.

5 Tour Inspection Setting

Step 1: On the home page of the APP, select Group → Device to enter the live preview interface.

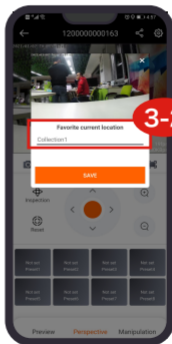
Step 2: Click "Perspective".

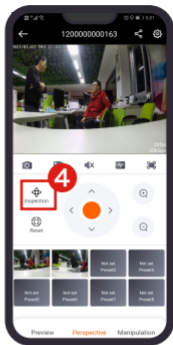


Step 3: Configure preset points.

Use the direction buttons to rotate the pan/tilt to the position needed, and click "No preset X → Save" to configure all presets in this way.

Step 4: Click "Tour Inspection", the device will start to cruise according to the preset points, and the dwell time for each preset point is 3 seconds.






NOTE

- When the preset point is not set, click "Tour", the device will start to cruise according to the default track.
- Long press the preset point and click "OK" to delete the preset point.

6 Playback

Step 1: On the home page of the APP, select Group → Device to enter the live preview interface.

Step 2: Click " " to enter the video playback interface.

Step 3: Select the type of video playback (Cloud video/Card video).

Cloud video playback

(1) Start playing cloud video. You can also play cloud video by selecting the video file.



NOTE

- Cloud recording must have purchased a cloud service package. If it is "motion detection" recording, the alarm switch must also be turned on.

Card video playback:

(1) Select the recording time and recording type, and the recording will start playback.

(2) Press and hold the time axis and slide left and right to switch the playing time.

7 FAQ

Q: How does the camera store videos?

A: The camera currently supports maximum 128G FAT32 format, Class6 and Class10 TF cards. Earlier recordings will be deleted automatically when the TF card is full, and will do loop recording.

Q: The camera is offline abnormally?

A: 1. Check whether the power supply and network are normal.

2. Unplug the power cord to restart the device.

3. Check whether the password of Wi-Fi connection is entered correctly.

4. Check whether the router can access the Internet normally.

5. Power off the router and camera and restart them.

Q: The setting cannot be operated normally or cannot be started?

A: 1. Please make sure that both the mobile phone and the camera have successfully connected to the network.

2. Power off and restart the device.

3. Press the camera reset button to reset and re-configure the network for the camera.